

Responding Effectively to Complex Incidents

MGT-308

DHS/FEMA-funded course



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An Incident Commander's (IC) mission is to ensure that incidents are managed as effectively and safely as possible. Complex incidents are particularly challenging to manage because they often evolve rapidly, involve significant hazards, and/or require innovative solutions. Complex incidents require a response from multiple jurisdictions/agencies, each of which may have a unique perspective when arriving on-scene. To effectively manage these incidents, the diverse response partners must act collaboratively, and this requires ICs to rapidly bring their differing response priorities, objectives, and strategies into alignment. This course discusses how to overcome the unique challenges that complex incidents present. Topics include the need to rapidly recognize the incident's magnitude and cooperate with other commanders, strategies for promoting interdisciplinary collaboration before an incident occurs, strategies for deconflicting competing priorities, how and when to establish a unified command, and how and when to transfer command.

Topics

- Overview of Complex incidents and Initial Response Priorities
- Overview of the Multidisciplinary Response
- Establishing Unified Command
- Transfer of Command and/or the Initial Unified Command Meeting

Recommended Training

- ICS 100 (IS-100.C)
- ICS-200 (IS-200.C)
- ICS 300 (E/L/G 0300)
- IS-700.B
- IS-800.D

Participants

- Law Enforcement
- Fire Service
- Emergency Medical Services
- 911 Dispatchers
- Emergency Management
- Public Health
- Public Works

Course Length

Two Days (16 hours)

Venue

Jurisdiction

Prerequisites

None

Class Size

30-45 Participants

For more information, contact:

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